

## Online Privacy Policy Agreement

Good Neighbor Next Door USA, (GNNDUSA), is committed to keeping any and all personal information collected of those individuals that visit our website and make use of our online facilities and services accurate, confidential, secure, and private. Our privacy policy has been designed and created to ensure those affiliated with Good Neighbor Next Door USA of our commitment and realization of our obligation not only to meet but to exceed most existing privacy standards.

*Therefore*, this Privacy Policy Agreement shall apply to Good Neighbor Next Door USA and any subsidiary company listed below and thus shall govern any and all data collection and usage thereof. Through the use of [www.gnndusa.com](http://www.gnndusa.com) and any subsidiary website listed below you are herein consenting to the following data procedures expressed within this agreement should you need services from the subsidiary company below.

**Subsidiary Company:** In-House Credit Repair, LLC  
**Subsidiary Website:** [www.In-HouseCreditRepair.com](http://www.In-HouseCreditRepair.com)

### **Collection of Information**

This website collects various types of information, such as:

- Voluntarily provided information which may include your name, phone number, employer type, employer city and state, home address, email address, and location, which may be used when you sign up for services that you have requested.
- Information automatically collected when visiting our website, which may include cookies.

Please rest assured that this site shall only collect personal information that you knowingly and willingly provide by way sign up forms and emails. It is the intent of this site to use personal information only for the purpose for which it was requested, and any additional uses specifically provided on this site.

We may also gather information about the type of browser you are using, IP address or type of operating system to assist us in providing and maintaining superior quality service. This web site is operated by an actual human being. Any information such as your IP address will never be used by us for any reason if and when the computer collects this information.

It is highly recommended and suggested that you review the privacy policies and statements of any website you choose to use or frequent as a means to better understand the way in which other websites garner, make use of and share information collected.

### **Use of Information Collected**

Good Neighbor Next Door USA may collect and may make use of personal information to assist in the operation of our website and to ensure delivery of the services you need and request. At times, we may find it necessary to use personally identifiable information as a means to keep you informed of homes that you qualify in your area from [www.gnndusa.com](http://www.gnndusa.com) and our subsidiaries Good Neighbor Next Door USA and our subsidiaries may also be in contact with you in regards to services you signed up for.

Good Neighbor Next Door USA does not now, nor will it in the future, sell, rent, or lease any of our customers lists and/or names to any third parties.

Good Neighbor Next Door USA may find it beneficial to share specific data with our trusted partners, other (REALTORS®, Real Estate Agents, or Real Estate Brokers), in an effort to assist you with the GNND program or other programs in your area that you may be eligible for. There are no other agencies that we will share your information with. These partners are bound by NAR, TAR, and the local boards to keep your information confidential at all times, and prohibited from making use of your personal information, other than to deliver those services which you requested, and as such they are required, in accordance with this agreement, to maintain the strictest of confidentiality with regards to all your information at all times.

Good Neighbor Next Door USA may deem it necessary to follow websites and/or pages that our users may frequent in an effort to glean what types of services and/or products may be the popular to customers or the general public.

Good Neighbor Next Door USA may disclose your personal information without prior notice to you, only if required to do so in accordance with applicable laws and/or in good faith belief that such action is deemed necessary or is required in an effort to:

- Remain in conformance with any decrees, laws and/or statutes or in an effort to comply with any process which may be served upon Good Neighbor Next Door USA and/or our website;
- Maintain, safeguard and/or preserve all the rights and/or property of Good Neighbor Next Door USA; and
- Perform under demanding conditions in an effort to safeguard the personal safety of users of [www.gnndusa.com](http://www.gnndusa.com) and/or the general public.

### **Children Under the Age of 18**

Persons under the age of 18 are not permitted to use the web site [www.gnndusa.com](http://www.gnndusa.com) and/or the Good Neighbor Next Door USA business. Good Neighbor Next Door USA does conduct business with anyone under the age of 18. Good Neighbor Next Door USA does not knowingly collect or share personal information from those under the age of 18. If it is determined that such information has inadvertently collected on anyone under the age of (18), we shall immediately take the necessary steps to ensure that such information is deleted from our system and our database.

### **Unsubscribe or Op-Out**

All users and/or visitors to our web site have the option to discontinue receiving communication from us and/or reserve the right to discontinue receiving communications email, newsletters, or phone calls. To discontinue or unsubscribe to our website please send an email that you wish to unsubscribe or be removed to [christie@gnndusa.com](mailto:christie@gnndusa.com) If you wish to unsubscribe or op-out from third party websites, you must go to that specific website to unsubscribe and/or opt out.

### **Links to Other Websites**

Our website does contain links to affiliate and other websites as per requirement of certain web sites in order to be compliant. Good Neighbor Next Door USA does not claim nor accept responsibility for any privacy policies, practices and/or procedures of such other websites. Therefore, we encourage all users and visitors to be aware when they leave our website to read the privacy policy statements of each and every website that collects personally identifiable information. The aforementioned Privacy Policy Agreement applies only and solely to any information collected by our website.

### **Security**

Good Neighbor Next Door USA shall endeavor and shall take every precaution to maintain adequate physical, procedural and technical security with respect to our offices and information storage facilities so as to prevent any loss, misuse, unauthorized access, disclosure or modification of the user's personal information under our control.

### **Changes to our Privacy Policy Agreement**

Good Neighbor Next Door USA reserves the right to update and/or change the terms of our privacy policy, and as such we will post those changes to our website homepage at [www.gnndusa.com](http://www.gnndusa.com) so that our users and visitors are always aware of the type of information we collect, how it will be used, and under what circumstances, if any, we may disclose such information. If at any point in time Good Neighbor Next Door USA decides to make use of any personally identifiable information on file in a manner that vastly differs from that which was stated when this information was initially collected, the user or users shall promptly be notified by email. All users at that time shall have the option as to whether or not to permit the use of their information in this different manner.

### **Acceptance of Terms**

Through the use of this website, you are hereby accepting the terms and conditions stipulated within the aforementioned Privacy Policy Agreement. If you are not in agreement with any of our terms and conditions, then you should refrain from further use of our sites and services. In addition, your continued use of our website following the posting of any updates or changes to our terms and conditions shall mean that you are in agreement and acceptance of such changes.

### **How to Contact Us**

If you have any concerns or questions regarding the Privacy Policy Agreement related to our website, please feel free to contact us at the following Telephone Number, Email Address, or Mailing Address.

**Telephone Number:** 214-771-8012

**Email:** [christie@gnndusa.com](mailto:christie@gnndusa.com)

Christie Provost  
REALTOR®  
Fathom Realty

### **Mailing Address:**

Good Neighbor Next Door USA  
3021 Ridge Rd. Ste # 105  
Rockwall, Texas 75032

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